1 OVERALL STATUS

The project is ramping up. Expect to see a continual gradual increase in activities.

2 LOCAL ENGAGEMENT

We are getting to understand the new entire community engagement team. Currently it does mean less people to support us, which is disappointing as the project is expanding. HS2 say that is because we have direct access to the main contractors now. We will have to see how that pans out.

3 WEST RUISLIP

Following my meeting with the contractor's representative on site, a large part of the golf course has been reopened. It is quite muddy and uneven, but is open.

Maintenance (grass cutting etc) of the golf course has recommenced.

4 ULTILITY SUPPLIES FOR THE TBM

4.1 Power supply Rayners Lane to West Ruislip

The works have been completed on Ickenham High Road. They slipped by a week. Other parts of the route will continue to be worked on.

4.2 Water

The route for the new water supply is still awaited.

5 OTHER UTILITY WORKS

Utility surveys are expected to continue in the area until the end of this year. We have asked for earlier site of the results of the utility surveys in case they have major impact. HS2 seem reluctant, but we will continue to press.

6 HARVIL ROAD

Construction of the new Chiltern line bridge, road realignment and the Copthall cutting are due to start soon. This is due to last about 2.5 years and is likely to involve a lot of extra hgvs on Harvil road and some disruptions due to traffic management.

7 DENHAM DIVERSION

HS2 are still saying that as there was no written formal agreement not to use the high street they are entitled to do so. They hope not to, or only use minimally, but other hgv's will be diverted that way.

8 SETTLEMENT DEEDS

HS2 are keen to send the Settlement deeds letters out soon and are blaming us for the delay, which from our point of view is a complete mis-interpretation of the situation. We are promised action soon - again.

9 HELPLINE

We had another incident of the supposedly improved helpline proving to be not fit for purpose when it told a local resident that the road works on Ickenham High Road were nothing to do with HS2. HS2 subsequently blamed the subcontractor for not telling them. This is unfortunately a typical example of different parts of the project working in isolation.

However I would encourage people to use the helpline and complaints process as much as possible as HS2 really seem to believe there are few problems in the area since they get so few calls and complaints.

10 MEETINGS

Meetings held in last month:

- Regular Community Engagement (CE)
- A Director of Community Engagement who seemed surprised we had so many issues.

11 COMPLAINTS AND ENQUIRIES

If you see something wrong or have a query, please do make a formal complaint. Feel free to copy me in at <u>ptaylor@altroy.co.uk</u>.

Enquiries: <u>HS2enquiries@hs2.org.uk</u>, 24 hour help desk 08081 434 434 Complaints: <u>HS2Complaints@hs2.org.uk</u>

Phil Taylor 27 August 2020